

Dear Mark,

Re: The Wedding of Jessica and James, 3rd April 2009

I am writing to thank you profusely for the outstanding service you provided on the occasion of our daughter's Wedding Day. I had hitherto thought of cars simply as a mode of transport but I have changed my tune, as they say! What a lovely car! Driving in the welcome spring sunshine in the comfort of the ribbon and flower bedecked Daimler was a delightful start to a wonderful day. It was a treat indeed and made this Mother of the Bride feel like a queen as she tucked her toes into the sheepskin rug and sat back and enjoyed every inch of the route! Andrew's calm consideration and professionalism added no end to the whole delightful experience. He truly looked after us.

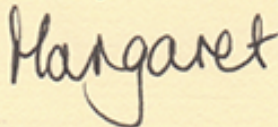
Thank you, too, for telephoning in advance and assuring us of "a box of tricks" and umbrellas. Furthermore I appreciate your thoughtfulness in suggesting that the bride and groom might take a drive through the countryside immediately following the ceremony. They were delighted to do so and it provided them with a very precious interlude. We eagerly await the official photographs in which the Daimler plays its splendid part.

We must apologise for keeping Andrew waiting with the Jaguar, beyond the time we set, at the end of the day. Not that he was any other than charming about it. The Bride and Groom were enjoying themselves just so much that they didn't want the day to end! What a lovely way to drive away!

I am sure there are many Wedding Car Hire companies who provide a good service but I felt from the start that your company provides rather more. You gave us confidence over timing and arrangements, made us feel we were the most important wedding party ever and creatively enhanced the day with your ideas and the quality of your cars. It is not often we can use the word "excellence" but when it comes to your service, that is the word for it.

Thank you so much. I wish you and your caring service ongoing deserved success.

With very best regards,

A handwritten signature in black ink that reads "Margaret". The script is cursive and elegant, with the 'M' and 'G' being particularly prominent.

Margaret Young